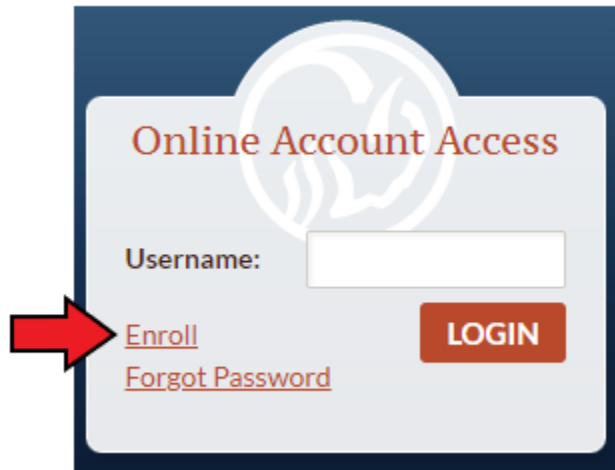


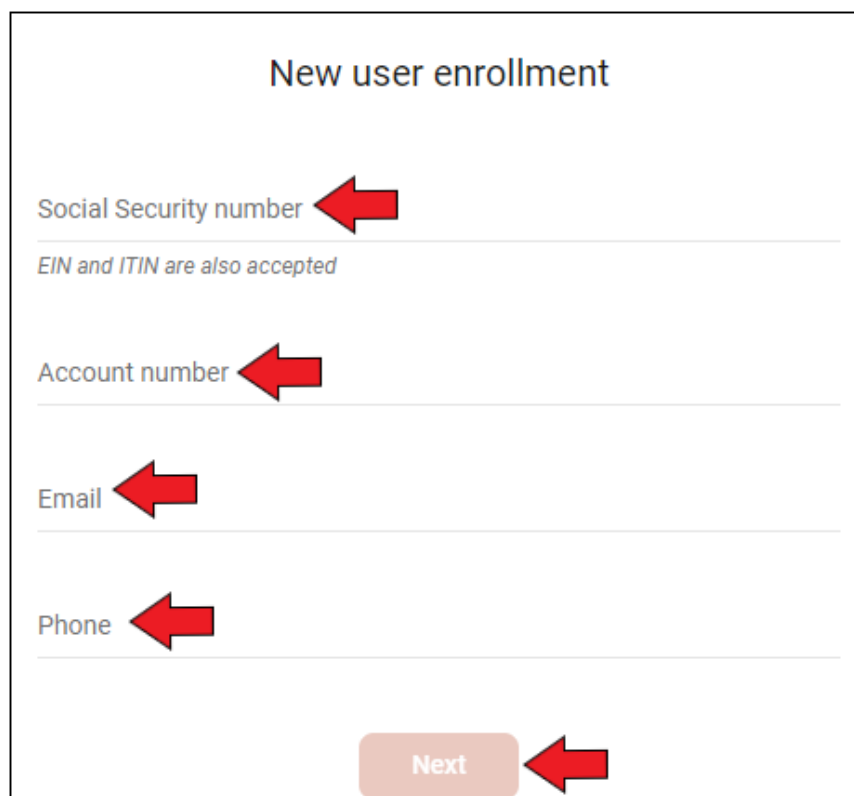
Online Account Access New Enrollment

If you do not have a username to log into your Online Account, follow these steps to enroll:

1. On our main site <https://www.wccu.org>, select the “Enroll” link inside the “Online Account Access” box.



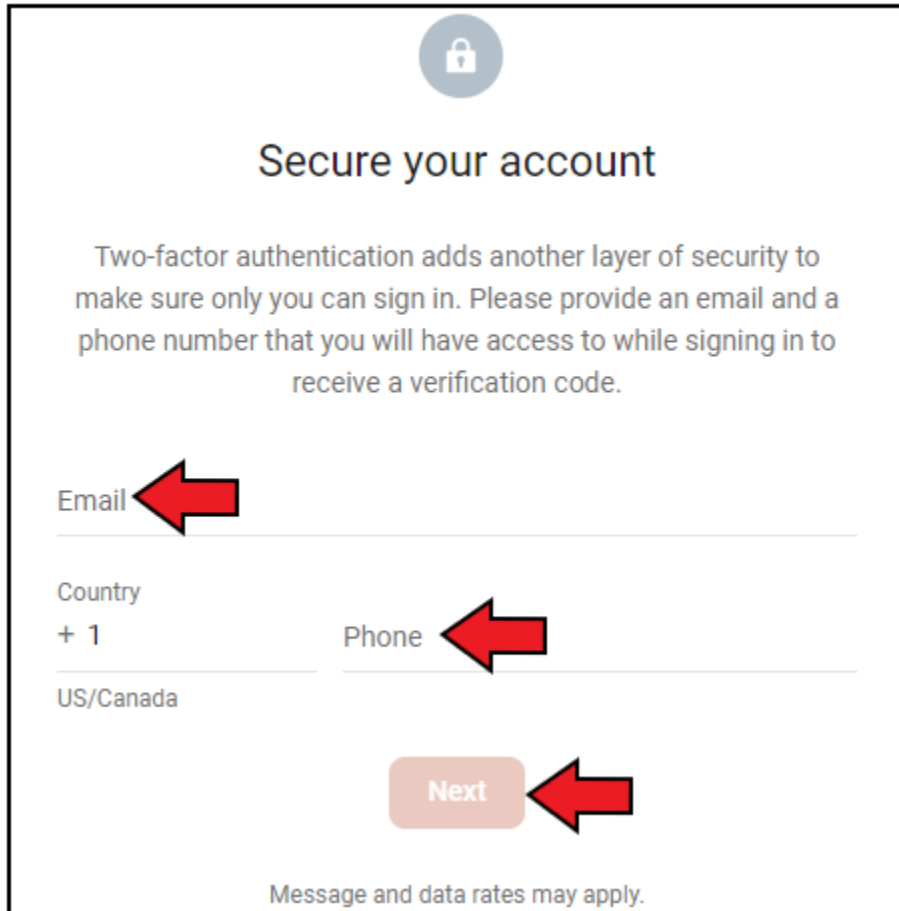
2. Fill in all the information requested on the screen:

A screenshot of a "New user enrollment" form. It contains four text input fields: "Social Security number", "Account number", "Email", and "Phone". Below the "Social Security number" field, it says "EIN and ITIN are also accepted". At the bottom of the form is a "Next" button. Red arrows point to each of these elements from the right side.

3. Once everything is filled out correctly, the “Next” button will light up. Please select it.

4. A “**Secure your account**” screen should now appear. This is needed to verify your identity. Please fill in the information:

NOTE If the phone number you are entering resides in the US/Canada, leave the number “**1**” in the “**Country**” field.



The screenshot shows a mobile application screen titled "Secure your account" with a lock icon at the top. Below the title is a paragraph explaining two-factor authentication. There are three input fields: "Email", "Country" (with "+ 1" and "US/Canada" below it), and "Phone". A "Next" button is located below the "Phone" field. Red arrows point to the "Email" field, the "Phone" field, and the "Next" button. At the bottom, there is a small text note: "Message and data rates may apply."

5. Once everything is filled out correctly, the “**Next**” button will light up. Please select it.

6. The next screen allows you to select how to receive the one-time code to verify your identity. Please select the mode you would like to receive this:
- **Text Message** – You will receive a text message to the number provided in the previous screen with a one-time use code.
 - **Phone Call** – You will receive an automated phone call to the number provided in the previous screen with a one-time use code.
 - **Authenticator app** – This is recommended if you have more than one person needing access to same account and don't want it tied to only one phone number. This app can be shared across multiple devices to authenticate your online banking account.

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How do you want to get your codes?

We'll use the phone number you provided to send verification codes.

Text message
(555) 555-5555
Message and data rates may apply.

Phone call
(555) 555-5555


Authenticator app
We support the Authy app. Available for iOS, Android and desktop.
Download Authy If you don't have the Authy app, we'll send a text message. Message and data rates may apply.

Next

7. Once selected, the “Next” button will light up. Please select it.


8. Depending on your selection, you should receive either a text message or phone call with a 7 digit verification number. Please enter this number in the “**Enter code**” field:
 - **Optional:** If you do not want to have to enter a verification code every time you log in, select the checkbox next to “**Don’t ask for codes again while using this browser**”


<




Enter verification code

We just sent a text message with a verification code to *****
..

Enter code 

Don't ask for codes again while using this browser 

Verify 

Didn't get it?

Resend or Try another way

9. Once the code is entered, the “**Verify**” button will light up. Please select it.
10. An “**End User License**” screen may now appear. Once you have read it, click “**Accept**”.

11. In this next screen, you will fill out what you would like for a login username and password.

- **Please remember this information. You will need it for future logins.**

Western Cooperative
CREDIT UNION

Create credentials

Username

[Show rules](#)

Password

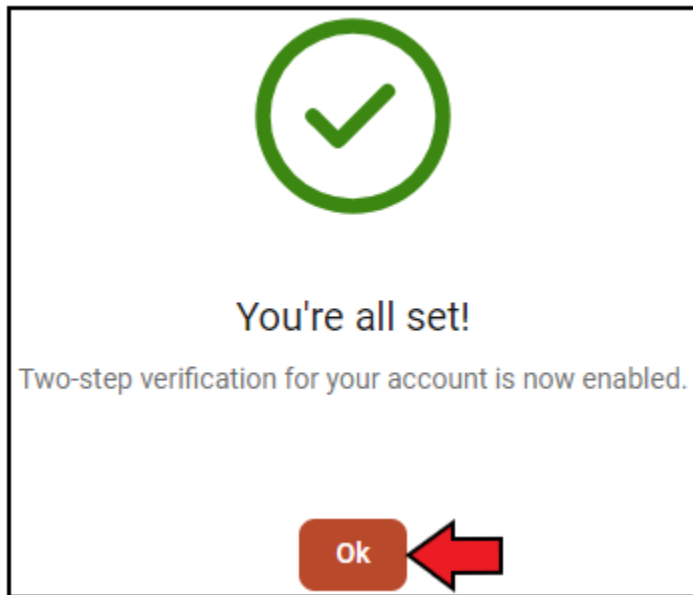
[Show rules](#)

Confirm password

[Next](#)

12. Once you enter the required information, click **“Next”** to make sure they are accepted.

13. If everything is accepted, you should see the screen below.



14. Select "Ok". You will be taken to your online account's main dashboard.