

FRAUD ALERT: Beware of Scam Calls

November 2, 2017

Scammers can hit in various ways. They often take the form of a telephone call, email message, or text message from what seems to be a legitimate company asking for the recipient to provide their personal account information to address an “issue concerning your account.” (Example: “We suspect an unauthorized transaction...” or “Your debit card has been deactivated, to reactive...” or “We are conducting our regular account verification process,” etc.) The recipient is asked to provide the information directly over the phone, or in the case of email or text message, directed to a fraudulent website or customer service number.

It is important to stay vigilant to prevent any type of fraud on your account and prevent you from being scammed. Western Cooperative Credit Union employees will never, ever call a member and ask them for their credentials for NetTeller or any other account related information.

If you receive a call, do NOT give them any information regarding your Western Cooperative Credit Union account and call 1-800-584-9220 to speak to a Western Cooperative Credit Union employee so we can document the incident.

Thank you.